

NCP tools for daily work

Organisation at national level amongst multiple NCP's

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Multiple NCP's in Flanders-Belgium

- Belgium: 5 NCP organisations
- NCP Flanders: advisors from 2 different agencies
- 2 Legal and Finance NCP in 1 organisation



Belgium – 5 NCP organisations

5 NCP teams

- [NCP Flanders](#) (Dutch):
 - VLAIO: Flemish Agency for entrepreneurship and innovation
 - FWO: Flemish Research Foundation
- [NCP FNRS](#) (French)
 - FNRS: Fund for Scientific Research (of Wallonia-Brussels Federation = French speaking community)
- [NCP Wallonie](#) (French)
 - UWE: Walloon Enterprise Agency
- [NCP Brussels](#) (bilingual)
 - Impulse Brussels: Brussels Enterprise Agency
- [Eurofed](#) (bilingual)
 - BELSPO: Belgian Science Policy

NCP in Belgium

Belgium



NCP Flanders
(2 agencies)



EUROFED team



Languages

- DUTCH
- FRENCH
- GERMAN

..... Federal research organisations

—— Private sector

- - - - Universities and research institutes

==== Universities/research institutes and private sector

Regional division

- Strict territorial division by location of seat of organisation of applicant

BUT

- Different NCP's strive for constructive cooperation:
 - We are partners NOT competitors!
 - No wrong-door principle
 - Clients get always an answer:
 - if easy then the one that receives replies immediately with responsible NCP in cc
 - If difficult: forward directly to responsible NCP



Inter-NCP cooperation today

- Co-organisation of general information sessions:
 - We attract high level COM speakers (which is not the case if solely 1 small region)
 - Bigger pool of testimonies
- Joint Belgian vision/strategy in strategic meetings on country level
- Sharing of information on ad-hoc basis
 - L&F issues, policies, scoping papers
 - Attendance in (international) meetings

Inter-NCP cooperation: suggestions for improvement

- Domain specific Belgian network between NCP coordinators:
 - Now only ad-hoc and based on personal contact
- NCP coordinators meetings
 - Informal
 - Possible Subjects
 - KPI
 - Policy
 - Best practices
 - Statistical data
 - Structural cooperation EEN/NCP?
- Joint partner search events



NCP Flanders- advisors from 2 different agencies

AGENTSCHAP
INNOVEREN &
ONDERNEMEN



Vlaanderen
is ondernemen



Research Foundation
Flanders
Opening new horizons

NCP Flanders – 2 different agencies

FWO

- Research Foundation Flanders (independent)
- Funding for universities, research institutes
- 3 NCP advisors (50 or 100%)
- NCP – enterprises and universities/research institutes:
 - Excellence
 - SC 6
 - Swafs
 - JRC
 - Widening
 - Security
 - L&F – all (but SME's)
 - Coordination

VLAIO

- Flemish agency for entrepreneurship and innovation (Flemish government)
- Funding for enterprises, mainly SME
- 9 NCP advisors (20-50%)
- NCP – enterprises and universities/research institutes:
 - All SC except SC6
 - LEIT
 - L&F – SME

NCP Flanders – 2 agencies

FWO

- E-mail server/services
- www.fwo.be
- Sharepoint FWO
- E-mail xxx@fwo.be
- Egmontstraat - Brussels

VLAIO

- E-mail server/services
- www.europrogs.be
- Sharepoint VLAIO
- E-mail xxx@vlaio.be
- Koning AlbertII-laan - Brussels

- 1 website: ncpflanders.be
- 1 mail system on 2 different servers – xxx@ncpflanders.be
- 1 sharepoint
- Mail ticketing? Eg. [Helpscout](#), [freshdesk](#), [supportbee](#), [zendesk](#), [osticket](#)

NCP Flanders:

2 NCP advisors legal and finance

2 L&F NCP

- Each NCP in a different agency
 - 1 dedicated to SME's/enterprises
 - 1 to the rest
- Advantage:
 - Assured back-up during absences
 - By constant sharing emails/answers- efficient follow-up assured
- Constraint:
 - Not always clear for whom – but no wrong door principle!

**The multiple choices of possibilities of
daily life are the music we dance to**

Stephen King

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